

Computer Information Systems

PC Support Technician



Business • Management • Marketing • Technology

The associate of applied science degree with specialization as a PC support technician is designed to train students in PC hardware maintenance and various PC operating systems.

Job opportunities include:

- PC technician
- Hardware support specialist

	Credits
Required General Education Courses:	19
ENGL 151 (English Composition I) or ENGL 101 (Written & Oral Communication)	3
ENGL 152 (English Composition II) or ENGL 102 (Business Writing)	3
¹ MATH	3
POLSC 151 (Introduction to Political Science)	3
² Science Elective	4
† CIS 130 (Introduction to Computer Information Systems)	3

	Credits
Required Courses:	31
1st Semester	
† ADMN 102 (Keyboarding)	1
† CIS 132 (Introduction to Computer Programming)	2
CIS 140 (Help Desk Concepts)	3
2nd Semester	
† CIS 109 (Spreadsheet Software)	3
CIS 142 (Help Desk Troubleshooting)	3
CIS 150 (Computer Science I) or CIS 152 (Visual Basic Programming)	3
CIS 209 (Network Concepts)	3
3rd Semester	
CIS 205 (Systems Analysis & Design)	3
CIS 208 (PC Operating Systems)	3
† ELEC 125 (Fundamentals of Electricity)	3
4th Semester	
CIS 220 (Hardware Maintenance)	4

Additional Required CIS Electives **8**
 General Elective Courses (As required to complete 60 hours)

Total Degree Requirements **60**

Certificate Program: PC Support Technician

This certificate program focuses on knowledge and skills that are essential for today's computer technicians.

Required Courses

† ADMN 102 (Keyboarding)	1
† CIS 130 (Introduction to Computer Information Systems)	3
† CIS 132 (Introduction to Computer Programming)	2
CIS 140 (Help Desk Concepts)	3
CIS 142 (Help Desk Troubleshooting)	3
CIS 208 (PC Operating Systems)	3
CIS 209 (Network Concepts)	3
CIS 220 (Hardware Maintenance)	4

Total Certificate Requirements **22**

† Tech Prep course. See page 14.

¹† MATH 121 (Technical Mathematics), MATH 150 (Beginning Algebra) or a math course numbered higher than 150. It is suggested that math be taken in the first semester.

² See the science alternatives listed on page 38.