Student Questionnaires on Instruction

Just as students in traditional classes evaluate their course, online students also have the opportunity to evaluate their course. Student Questionnaires on Instruction for online classes will be available during the week of November 30. This is a great opportunity to provide your instructor some constructive feedback and suggestions on the course in an anonymous manner. Please watch your student email for more information.

Winter Registration

Priority registration for winter term starts this week, November 16. Open registration will begin the following week, November 23. If you are interested in taking an online class, please be sure to review the Online Course Information at http://www.monroeccc.edu/online/online-courses-winter.htm for the course requirements.

Academic Calendar

There are several important dates that students need to be aware of, such as the last day to drop a class which is this Wednesday, November 18. Other important dates can be found on the Academic Calendar, http://www.monroeccc.edu/generalinformation/accalendarindex.htm

Blackboard Known Issues

Security Warning in Blackboard

When a student clicks on a link that takes them to a website outside of Blackboard, the student will receive a security warning asking if you want to display content that is not displayed on a secure website (HTTPS).

This warning occurs because Blackboard is a secure website and when the student links to a website that is outside the secure network, the Internet confirms that you are aware you are leaving a secure website. If the student is confident that the website is not malicious, click No to view the content.
Internet Explorer 8 introduced a new tool called Compatibility View. When enabled, Compatibility View allows web pages to be displayed as they would in older versions of Internet Explorer. For more information about Compatibility View, please review the features section of Microsoft Internet Explorer 8 web page, [http://www.microsoft.com/windows/Internet-explorer/default.aspx](http://www.microsoft.com/windows/Internet-explorer/default.aspx).

If Compatibility View is not enabled BEFORE a test is started in Blackboard, the test timer box will expand through the right side of the test window preventing the student from being able to use any test navigation or submit the test. Instructions on how to enable Compatibility View can be found on the Distance Learning/eLearning Student web page, [http://www.monroeccc.edu/distancelearning/elearning_student.htm](http://www.monroeccc.edu/distancelearning/elearning_student.htm) or in the Student Resource Center in Blackboard.

If you are using Firefox 3.5 and try to upload a document to Blackboard you will receive an error that prompts you to “Please Enter Valid File”. eLearning is currently working with Blackboard on a resolution to this problem. At this time the only option is to use a different browser like Internet Explorer. An email will be sent when this issue is resolved.

### Student Support

#### eLearning/Blackboard Help Desk
The eLearning/Blackboard Help Desk is available to answer technical questions students have when using the Blackboard system. Support is also offered for students learning to use the various tools within the Blackboard system. The eLearning/Blackboard Help Desk can be reached at 734.384.4328, or by email at elearning@monroecc.edu. Also feel free to stop by the eLearning office in Building C, Room 10.

#### Blackboard Student Resource Center
All students enrolled in a Blackboard course are also enrolled in the Student Resource Center in the Blackboard system. The Student Resource Center has a variety of information for online students, but also has information that is pertinent to all students using Blackboard, including tutorials, time management suggestions, and computer system requirements.

#### Logging into Blackboard
With the semester coming to an end, you may find it difficult remembering how to log into Blackboard next semester having difficulty remembering how you logged into Blackboard. If you need assistance logging into Blackboard, please contact the Information Systems Help Desk at 734.384.4234.

#### MCCC Student Email
If you need assistance with the MCCC Student Email system, please contact the Information Systems Help Desk at 734.384.4234.

#### WebPAL
Some instructors use Blackboard to post grades, but official final grades are posted in WebPAL. Students can also register for classes and update their personal information in WebPAL. If you do not know how to log into WebPAL or how to use the system to find your final grades, please contact the WebPAL Help Desk at 734.384.4333.