

COMPUTER INFORMATION SYSTEMS PC SUPPORT TECHNICIAN

2018 – 2019 • Business Division

The associate of applied science degree with specialization as a PC support technician is designed to train students in PC hardware maintenance and various PC operating systems.

Career Opportunities

Graduates of this program will potentially be prepared for entry-level employment as:

- Computer support specialists
- Computer user support specialists
- Hardware support specialists
- Network support specialists
- Software support specialists

For more information, please see the following link on the Bureau of Labor Statistics website:
<http://www.bls.gov/ooh/computer-and-information-technology/computer-support-specialists.htm>.

Transfer Information

For information regarding transfer opportunities for this or any program, please go to <http://www.monroecc.edu/academicadv-transfer/transindex.htm>.

Note: The following codes identify courses that satisfy MCCC's General Education Requirements:

- (C1) GE Natural Sciences Competency
- (C2) GE Mathematics Competency
- (C3) GE Writing Competency
- (C4) GE Computer Literacy Competency
- (C5) GE Human Experience Competency
- (C6) GE Social Systems Competency

Required General Education Courses

Credits

19-20

C1	Natural Science Competency	4
C2	Mathematics Competency*	3 or 4
C3	ENGL 151 (English Composition I)	3
C4	CIS 130 (Introduction to Computer Information Systems)	3
C5	Expressions of the Human Experience Competency	3
C6	Social Systems Competency	3

* MATH 126 (Mathematics for Business) is recommended for students whose goal is to complete the AAS degree and seek employment. MATH 151 (Intermediate Algebra) or higher is recommended for students interested in transferring.

See the General Education Requirements in the college catalog for a list of courses that satisfy the General Education Learning Competencies.



Required CIS Core Courses

Credits

13

CIS 130 (Introduction to Computer Information Systems)	C4
CIS 208 (PC Operating Systems)	3
CIS 209 (Network Concepts)	3
CIS 220 (Hardware Maintenance)	4
IAS 103 (Information Security Principles)	3

PC Support Technician Concentration

18-19

CIS 109 (Spreadsheet Software)	3
CIS 132** (Computer Programming Concepts)	3
or CIS 150 (Computer Science I)	3-4
CIS 140 (Help Desk Concepts)	3
CIS 205 (Systems Analysis & Design)	3
ELEC 125 (Fundamentals of Electricity)	3
IAS 105 (Everyday Computing and Social Responsibility)	3

** CIS 132 (Computer Programming Concepts) is recommended for students whose goal is to complete the AAS degree and seek employment. CIS 150 (Computer Science I) or higher is recommended for students interested in transferring.

General Electives Courses

8-10

(as required to complete 60 hours)

Total Degree Requirements

60 credits

Total Degree Cost

61 minimum billable contact hours

Certificate Program: PC Support Technician

This certificate program focuses on knowledge and skills that are essential for today's computer technicians.

Required Courses

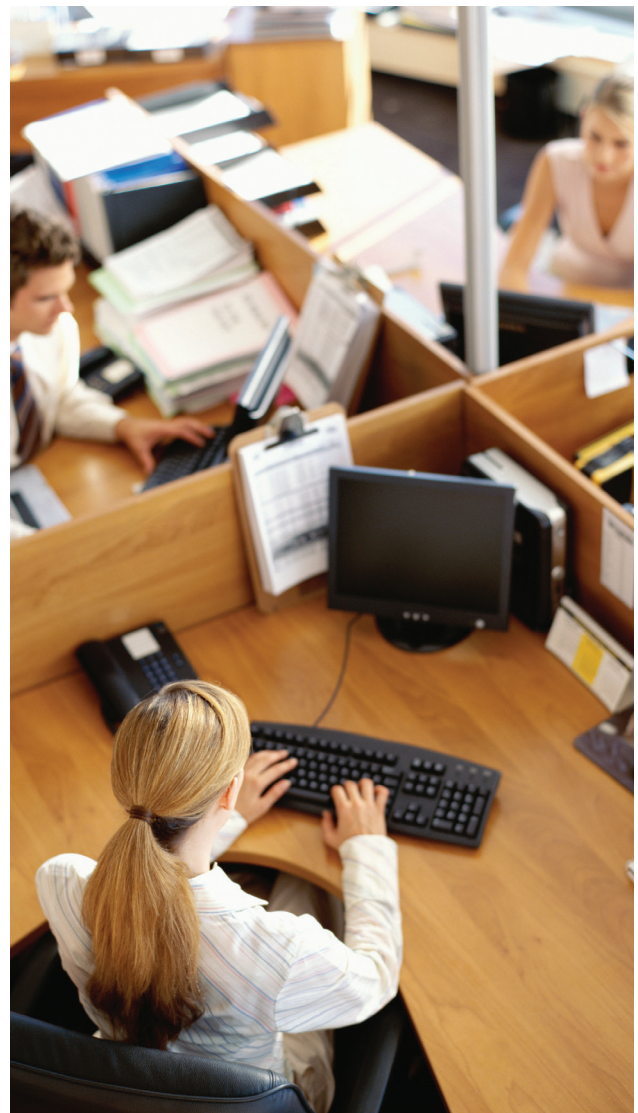
Credits

CIS 130 (Introduction to Computer Information Systems) . . .	3
CIS 132 (Computer Programming Concepts) or CIS 150 (Computer Science I)	3-4
CIS 140 (Help Desk Concepts)	3
CIS 208 (PC Operating Systems)	3
CIS 209 (Network Concepts)	3
CIS 220 (Hardware Maintenance)	4
IAS 103 (Information Security Principles)	3
IAS 105 (Everyday Computing and Social Responsibility) . . .	3

Total Certificate Requirements 25-26 credits
Total Certificate Cost 25-26 minimum billable contact hours

GAINFUL EMPLOYMENT INFORMATION—CERTIFICATE

Gainful employment information for the PC support certificate is available on our website at [http://www.monroecc.edu/consumer/gainfulemp/PCSUP_CERT%20GE%20Disclosure%20Template%20\(2018\)/15.1203-Gedt.html](http://www.monroecc.edu/consumer/gainfulemp/PCSUP_CERT%20GE%20Disclosure%20Template%20(2018)/15.1203-Gedt.html)



Monroe County Community College is an equal opportunity institution and adheres to a policy that no qualified person shall be discriminated against because of race, color, religion, national origin or ancestry, age, gender, marital status, disability, genetic information, sexual orientation, gender identity/expression, height, weight or veteran's status in any program or activity for which it is responsible. If you have a disability and need special accommodations, please contact the Learning Assistance Laboratory at least 10 business days prior to the first class session to schedule an appointment to begin the accommodation process. The LAL phone number is 734.384.4167.

Monroe County Community College is accredited by the Higher Learning Commission.
www.hlcommission.org / (800) 621-7440

Information contained within this document is subject to change. Every effort has been made to insure the information in this program sheet is accurate at the time of publication. This program sheet may not be considered as an agreement or contract.

Main Campus

1555 South Raisinville Road
 Monroe, Michigan 48161
 734-242-7300 / 1-877-YES-MCCC

Whitman Center

7777 Lewis Avenue
 Temperance, Michigan 48182
 734-847-0559



www.monroecc.edu | Admissions and Guidance Office – 734-384-4104