

# Course to Program Mapping Template

Program name PC Support Technician Division Business Date 02/24/2015

Catalog year 2013-2014 Completed by William Hilliker

Program-Level Student Learning Outcomes	Course # CIS 130	Course # CIS 132	Course # CIS 140	Course # CIS 109	Course # CIS 150/152	Course # CIS 209	Course # IAS 103	Course # CIS 205	Course # CIS 208	Course # ELEC 125	Course # CIS 220
Perform routine maintenance on the different computer hardware and operating systems in today's businesses.	K		K, C				K		K, C, Ap		K, C, Ap
Update and upgrade different computer hardware and operating systems in today's businesses.			K				K	K, C	K, C, Ap		K, C, Ap
Recommend and implement different computer systems and operating systems in today's businesses.	K, C, Ap		K			K		K, C	K, C, Ap		K, C, Ap, An
Trouble-shoot and fix computers and their peripherals along with their operating systems that are used in today's businesses.			K, C, Ap			K	K	K, C	K, C	K, C	K, C, Ap
Demonstrate a basic understanding of networks and			K			K, C, Ap	K, C, Ap		K		K

Use the following codes, based on Bloom's taxonomy, under each course number as appropriate: K=Knowledge level; C= Comprehension level; Ap= Application level; An=Analysis or above

\*All core courses within the program should be included in the Program map.

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computer security in the business environment.											
Demonstrate proficiency in the Microsoft Office Suite.	K, C, Ap			K, C, Ap				Ap			
Utilize basic programming skills.		K, C, Ap			K, C, Ap						

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