GOAL 1: Student Access and Success

Implement targeted and systemic student support initiatives to empower student goal achievement.

Objective 1.1 – Improve Academic Advising

- Implement a 30-hour degree audit communication system for current students.
- Create a task force to analyze the current advising process and make recommendations for improvement.

Objective 1.2 – Student Driven Scheduling

- Conduct class schedule efficiency reporting to determine the best class scheduling times by division, program, etc.
- Expand class delivery options by promoting the blended class modality to current faculty.
- Develop a new class option entitled "student choice" where students can choose to complete a course completely online or choose to attend scheduled on-campus meetings with the instructor for more personalized instruction.
- Explore offering more "late start" courses which start after the normal add period of the semester.
- Develop structured online program pathways.

Objective 1.3 – Improve Academic and Non-academic Support Services

- Explore offering mental health crisis counseling services.
- Streamline and expand academic boot camp offerings including the development of a reading and writing boot camp.
- Make Brightspace shells available for all MCCC courses instead of the current request-only process and strongly encourage the use of Brightspace for all courses

GOAL 2: Relevant and Innovative Education

Ensure that educational opportunities are attentive to the needs of those we serve.

Objective 2.1 – Relevant Programming

- Conduct a comprehensive needs assessment of current and potential programming to establish employer, industry, and student preferences useful in planning future strategic instructional endeavors.
- Put forward a data-supported recommendation for programming that reflects industry and student preferences/needs.

Objective 2.2 – Experiential Learning

- Formalize an "experiential learning coordinator" position aimed at creating, organizing, and managing experiential learning opportunities.
- Increase the number of experiential learning opportunities for students that meet employer, industry, and student needs and expectations.

Objective 2.3 – Collaboration and Civility

Increase employee satisfaction as it relates to campuswide collaboration and establish a culture of civility which promotes an atmosphere of equity embedded within all college interactions

- Develop a Campus Collaboration Committee charged with organizing a regular calendar of events/activities aimed at promoting employee collaboration and cohesiveness.
- Explore the use of a consultant to conduct a civility/incivility assessment and provide recommendations based on findings.
- Complete a comprehensive review and revision of applicable college policies that guide employee interaction and behavior.
- Engage the campus in civility and teambuilding training.

GOAL 3: Create a Student-Focused Environment

Create a culture of collaboration and respect that is committed to improving processes that support the MCCC Mission and Vision.

Objective 3.1 – Comprehensively assess the campus from a student-focused perspective

- Process map the student experience to identify key services, processes and physical environments to ensure that they are student-focused.
- Collect data and devise an intervention plan that supports a more student-focused environment.

Objective 3.2 – Align Organizational Structure

- Evaluate human resources.
- Analyze existing skills and determine organizational needs.
- Build a plan to align human resources with the college's strategic direction.
- Transition people to meet the current and future needs of MCCC students.

Objective 3.3 – Develop New Training and Professional Development Practices

- Incorporate individual development plans into the formal campus-wide employee evaluation process that supports the realignment of skills.
- Support skills enrichment with professional development training recommended in employee development plans.
- Build an inclusive culture with regular, mandatory and engaging training opportunities for all employees.

Objective 3.4 – Adapt the Physical Environment

- Alter the physical environment to support student-focused learning.
- Provide dedicated spaces throughout campus that foster inclusion, equity and celebrate cultural diversity.
- Redesign spaces to optimize human resource capital and processes to better support student needs and preferences.



