

# Whitman Center Survey Results: Current Students

Office of Institutional Research

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MONROE COUNTY  
COMMUNITY COLLEGE

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*enriching lives*

## Whitman Center Survey Results: Current Students

During the Fall 2013 semester, Whitman Center instructors who taught credit classes were asked to administer surveys to their students regarding satisfaction with the Whitman Center. Students were instructed to complete the survey only once. The response rate was excellent; surveys were returned from 74.6% of instructors, totaling 406 respondents.

### Gender

|        | Frequency | Percent |
|--------|-----------|---------|
| Female | 253       | 63.1    |
| Male   | 148       | 36.9    |
| Total  | 401       | 100.0   |

### Age

|        | Frequency | Percent |
|--------|-----------|---------|
| 14-16  | 13        | 3.3     |
| 17-24  | 290       | 72.7    |
| 25-35  | 62        | 15.5    |
| 36+    | 34        | 8.5     |
| Total  | 399       | 100.0   |
| Mean   | 22.8 yrs  |         |
| Median | 20.0 yrs  |         |

### What is your current employment situation?

|                      | Frequency | Percent |
|----------------------|-----------|---------|
| Not employed         | 85        | 21.4    |
| Part-time (1-35 hrs) | 220       | 55.3    |
| Full-time (36+ hrs)  | 93        | 23.4    |
| Total                | 398       | 100.0   |

### Are you a dual enrolled student (high school student taking college courses)?

|       | Frequency | Percent |
|-------|-----------|---------|
| Yes   | 40        | 10.0    |
| No    | 362       | 90.0    |
| Total | 402       | 100.0   |

**What high school did/do you attend?**

|   | Frequency | Percent |
|---|-----------|---------|
| Achiever Model College                            | 1         | .2      |
| Airport   | 4         | 1.0     |
| Bedford   | 176       | 44.9    |
| Blissfield  | 3         | .7      |
| Bowsher   | 4         | 1.0     |
| Britton-Macon                                     | 2         | .5      |
| Capitol One                                       | 1         | .2      |
| Chadsey High School                               | 1         | .2      |
| Dundee  | 6         | 1.5     |
| East Detroit High School                          | 1         | .2      |
| Edgewood Ashtabula, OH                            | 1         | .2      |
| Emmanuel Christian                                | 2         | .5      |
| Erie Mason  | 6         | 1.5     |
| Fort Mill, SC                                     | 1         | .2      |
| GED   | 1         | .2      |
| Ida   | 22        | 5.6     |
| Jefferson   | 4         | 1.0     |
| Jesup W. Scott                                    | 2         | .5      |
| Keystone National                                 | 1         | .2      |
| Kings Fork High School, Suffolk, VA               | 1         | .2      |
| Libbey  | 2         | .5      |
| Mason   | 29        | 7.4     |
| Milan   | 1         | .2      |
| Monroe  | 10        | 2.6     |
| Monroe County Middle College                      | 4         | 1.0     |
| Morenci   | 1         | .2      |
| Northview-Sylvania, OH                            | 2         | .5      |
| Northwestern                                      | 1         | .2      |
| Oakdale High/Oakdale, TN                          | 1         | .2      |
| Patrick Henry                                     | 1         | .2      |
| Pattonville Sr. High                              | 1         | .2      |
| Phoenix Academy                                   | 1         | .2      |
| Prosper   | 2         | .5      |
| Puerto Rico                                       | 2         | .5      |
| Rogers Toledo, OH                                 | 3         | .7      |
| Roy C. Start                                      | 3         | .7      |
| Saline  | 1         | .2      |
| Skyline & Saline                                  | 1         | .2      |
| Southview   | 2         | .5      |
| Springfield (OH)                                  | 1         | .2      |
| St Ursula/ Whitmer                                | 1         | .2      |
| St. Francis de Sales                              | 2         | .5      |
| St. John's Jesuit                                 | 1         | .2      |
| St. Mary Catholic Central                         | 4         | 1.0     |
| Start   | 2         | .5      |
| State Line Christian                              | 4         | 1.0     |
| Summerfield                                       | 5         | 1.2     |
| Swanton & Evergreen                               | 1         | .2      |
| Swanton High School                               | 3         | .7      |
| The Performing Arts School of Metropolitan Toledo | 1         | .2      |
| Toledo Central Catholic                           | 3         | .7      |

|                                |     |       |
|--------------------------------|-----|-------|
| Toledo School for the Arts     | 1   | .2    |
| Trenton                        | 1   | .2    |
| Waite                          | 3   | .7    |
| Whiteford                      | 30  | 7.7   |
| Whitmer                        | 18  | 4.6   |
| Wildwood Environmental Academy | 1   | .2    |
| Woodhaven                      | 2   | .4    |
| Total                          | 392 | 100.0 |

If you did not graduate from high school, nor are you about to (currently dual enrolled), please check which of these descriptors apply:

|              | Frequency | Percent |
|--------------|-----------|---------|
| Earned a GED | 25        | 92.6    |
| Homeschooled | 2         | 7.4     |
| Total        | 27        | 100.0   |

In what city do you reside?

|                    | Frequency | Percent |
|--------------------|-----------|---------|
| Ash Twp.           | 1         | .2      |
| Bedford            | 6         | 1.5     |
| Blissfield         | 2         | .5      |
| Carleton           | 2         | .5      |
| Dundee             | 1         | .2      |
| Erie               | 35        | 8.5     |
| Fayette            | 1         | .2      |
| Ida                | 9         | 2.2     |
| Kalkaska           | 1         | .2      |
| Lambertville       | 57        | 13.9    |
| LaSalle            | 7         | 1.7     |
| Luna Pier          | 3         | .7      |
| Maybee             | 1         | .2      |
| Monroe             | 26        | 6.3     |
| Newport            | 1         | .2      |
| Newport/Temperance | 1         | .2      |
| Ottawa Hills, OH   | 1         | .2      |
| Ottawa Lake        | 23        | 5.6     |
| Petersburg         | 12        | 2.9     |
| Romulus            | 1         | .2      |
| Samaria            | 5         | 1.2     |
| South Rockwood     | 1         | .2      |
| Sylvania, OH       | 3         | .7      |
| Tecumseh           | 1         | .2      |
| Temperance         | 144       | 35.1    |
| Toledo, OH         | 50        | 12.2    |
| Trenton            | 1         | .2      |
| Woodhaven          | 1         | .2      |
| Total              | 397       | 100.0   |

**What is your primary purpose for attending MCCC?**

|  | Frequency | Percent |
|--|-----------|---------|
| Occupational certificate or degree                           | 143       | 36.0    |
| Take courses to transfer to a 4-year institution             | 254       | 64.0    |
| Take a course occasionally to transfer to "home" institution | 3         | .75     |
| Take courses specified by my employer                        | 3         | .75     |
| Take courses out of personal interest                        | 24        | 6.0     |
| Other ( <i>see below</i> )                                   | 28        | 7.1     |
| # Respondents  | 397       | 114.6*  |
| # Responses  | 455       |         |

\*58 respondents checked two, as opposed to one purpose; percentages were calculated using the number of respondents, thus the cumulative total exceeds 100%.

**"Other" Responses**

|   | Frequency |
|---|-----------|
| Also obtain A.S. Degree   | 1         |
| Cheaper   | 1         |
| Don't know yet  | 1         |
| Dual enrollment   | 2         |
| Getting classes done Because UT classes were too large then transferring back to UT | 1         |
| Job advancement opportunities   | 1         |
| Location  | 1         |
| Looking into several interests  | 1         |
| Prerequisites for a program   | 1         |
| School offered scholarship  | 2         |
| Take course to meet prerequisite for graduation program                             | 1         |
| Take courses required by a degree.  | 1         |
| Take courses to get them out of the way   | 1         |
| Taking as may courses for my future career  | 1         |
| Taking courses to earn my associate's   | 1         |
| Taking general education classes while in high school                               | 1         |
| Time killer until I find work   | 1         |
| To get done with the basic, but I'm not going to college after this.                | 1         |
| To get my basics done   | 1         |
| To get my basics done and figure out what I want to be                              | 1         |
| To graduate   | 1         |
| Was planning on doing RN/RT, but class times not flexible; have to transfer out     | 1         |
| Total   | 24        |

**How many college credits total are you taking this semester at MCCC?**

|       | Frequency | Percent |
|-------|-----------|---------|
| 0     | 1         | .3      |
| 1-3   | 56        | 15.1    |
| 4-6   | 63        | 16.9    |
| 7-9   | 68        | 18.3    |
| 10-12 | 109       | 29.3    |
| 13-15 | 62        | 16.7    |
| 16+   | 13        | 3.5     |
| Total | 372       | 100.0   |
| Mean  | 9 credits |         |

**Are you attending a college/university in addition to MCCC this semester?**

|       | Frequency | Percent |
|-------|-----------|---------|
| No    | 386       | 98.2    |
| Yes   | 7         | 1.8     |
| Total | 393       | 100.0   |

**If "Yes", where?**

|                       | Frequency |
|-----------------------|-----------|
| Eastern Michigan      | 1         |
| Madonna               | 1         |
| Owens                 | 1         |
| Siena Heights         | 1         |
| The Hebrew University | 1         |
| University of Toledo  | 2         |
| Total                 | 7         |

**If "Yes", number of credit hours elsewhere?**

| Credits | Frequency |
|---------|-----------|
| 1       | 1         |
| 3       | 2         |
| 4       | 1         |
| 9       | 1         |
| 15      | 1         |
| Total   | 6         |

**My experience with the Whitman Center has been satisfactory.**

|                   | Frequency | Percent |
|-------------------|-----------|---------|
| Strongly Disagree | 4         | 1.0     |
| Disagree          | 1         | .2      |
| Neutral           | 19        | 4.7     |
| Agree             | 170       | 41.9    |
| Strongly Agree    | 212       | 52.2    |
| Total             | 406       | 100.0   |

**My experience with the Whitman Center has been unsatisfactory.**

|                   | Frequency | Percent |
|-------------------|-----------|---------|
| Strongly Disagree | 220       | 54.2    |
| Disagree          | 162       | 39.9    |
| Neutral           | 18        | 4.4     |
| Agree             | 4         | 1.0     |
| Strongly Agree    | 2         | .5      |
| Total             | 406       | 100.0   |

**I am satisfied with the breadth of services (e.g. advising, tutoring) available at the Whitman Center.**

|                   | Frequency | Percent |
|-------------------|-----------|---------|
| Strongly Disagree | 4         | 1.0     |
| Disagree          | 20        | 4.9     |
| Neutral           | 105       | 25.9    |
| Agree             | 130       | 32.0    |
| Strongly Agree    | 84        | 20.7    |
| N/A               | 63        | 15.5    |
| Total             | 406       | 100.0   |

**I am satisfied with the quality of services (e.g. advising, tutoring) provided at the Whitman Center.**

|                   | Frequency | Percent |
|-------------------|-----------|---------|
| Strongly Disagree | 5         | 1.2     |
| Disagree          | 18        | 4.4     |
| Neutral           | 91        | 22.4    |
| Agree             | 135       | 33.3    |
| Strongly Agree    | 98        | 24.1    |
| N/A               | 59        | 14.5    |
| Total             | 406       | 100.0   |

**I am satisfied with the quality of instruction at the Whitman Center.**

|                   | Frequency | Percent |
|-------------------|-----------|---------|
| Strongly Disagree | 3         | .7      |
| Disagree          | 9         | 2.2     |
| Neutral           | 46        | 11.3    |
| Agree             | 175       | 43.1    |
| Strongly Agree    | 173       | 42.6    |
| Total             | 406       | 100.0   |

**How did you first learn of the Whitman Center?**

|                                       | Frequency | Percent |
|---------------------------------------|-----------|---------|
| High school counselor                 | 62        | 15.7    |
| High school teacher                   | 20        | 5.1     |
| Parent                                | 74        | 18.8    |
| Friend                                | 56        | 14.2    |
| MCCC faculty member                   | 15        | 3.8     |
| MCCC mailing                          | 5         | 1.3     |
| MCCC newspaper ad                     | 1         | .3      |
| MCCC billboard                        | 13        | 3.3     |
| MCCC mobile ad                        | 1         | .3      |
| MCCC website                          | 33        | 8.4     |
| MCCC online ad                        | 1         | .3      |
| Saw the building driving or riding by | 60        | 15.2    |
| Don't remember                        | 23        | 5.8     |
| Other ( <i>see responses below</i> )  | 26        | 6.6     |
| Total                                 | 394       | 100.0   |

**“Other” Responses**

|                         | Frequency |
|-------------------------|-----------|
| Live in the area        | 9         |
| Family member           | 8         |
| Dual enrollment         | 2         |
| Knew the Whitman family | 2         |
| Middle college          | 1         |
| Advisor at Owens CC     | 1         |
| Manager at work         | 1         |
| Former student          | 1         |
| Specific person named   | 1         |
| Total                   | 26        |

What are three adjectives/descriptors or phrases that come to mind when you think of the Whitman Center?

**accessible** (12) **accommodating** (5) **affordable** (21)  
atmosphere (6) **awesome** (6) **boring** (5) **busy** (3) **calm** (6) **caring** (4)  
**cheap** (8) **clean** (38) **closer** (6) **cold** (7)  
**comfortable** (26) **community** (3)  
**convenient** (152) **easy** (24)  
**educational** (19) **efficient** (4) **encouraging** (5) **enjoyable** (3) **far** (7)  
**friendly** (41) **fun** (14) **helpful** (47)  
**learning** (14) **local** (5) **location** (15) **love** (3) **nearby** (4) **needs** (3)  
**nice** (34) **organized** (6) **perfect** (3) **personal** (15)  
**quality** (9) **quiet** (15) **reliable** (4) **resourceful** (4) **safe** (4) **size** (13)  
**small** (126) **smaller** (12) **staff** (7) **stressful** (3)  
**teachers** (11) **teaching** (3) **useful** (5) **welcoming** (3) **wonderful** (5)

What are three adjectives/descriptors or phrases that come to mind when you think of Monroe County Community College (MCCC)?

**affordable** (45) **away** (37)  
**big** (8) **busy** (6) **campus** (14) **caring** (8) **cheap** (20)  
**choices** (5) **classes** (22) **clean** (8) **college** (18)  
**comfortable** (5) **community** (5) **confusing** (8) **convenient** (23)  
**crowded** (5) **distance** (7) **drive** (14) **easy** (12)  
**education** (23) **expensive** (4) **far** (75) **farther** (10)  
**friendly** (31) **fun** (9) **gas** (4) **helpful** (35)  
**home** (20) **inconvenient** (9) **large** (17) **learning** (8)  
**local** (8) **main** (8) **monroe** (4) **nice** (24) **organized** (5) **parking** (5)  
**people** (5) **quality** (14) **resourceful** (6) **safe** (6) **school** (16)  
**size** (4) **small** (26) **staff** (4) **students** (5) **success** (6)  
**teachers** (13) **tuition** (5)

**I am proud to tell others I attend MCCC.**

|                   | Frequency | Percent |
|-------------------|-----------|---------|
| Strongly Disagree | 5         | 1.2     |
| Disagree          | 9         | 2.2     |
| Neutral           | 81        | 20.0    |
| Agree             | 135       | 33.3    |
| Strongly Agree    | 169       | 41.7    |
| N/A               | 6         | 1.5     |
| Total             | 405       | 100.0   |

**My high school tended to speak favorably of MCCC.**

|                   | Frequency | Percent |
|-------------------|-----------|---------|
| Strongly Disagree | 8         | 2.0     |
| Disagree          | 7         | 1.7     |
| Neutral           | 69        | 17.1    |
| Agree             | 97        | 24.0    |
| Strongly Agree    | 127       | 31.4    |
| N/A               | 96        | 23.8    |
| Total             | 404       | 100.0   |

**My high school tended to encourage enrollment at MCCC.**

|                   | Frequency | Percent |
|-------------------|-----------|---------|
| Strongly Disagree | 8         | 2.0     |
| Disagree          | 6         | 1.5     |
| Neutral           | 74        | 18.3    |
| Agree             | 98        | 24.2    |
| Strongly Agree    | 122       | 30.1    |
| N/A               | 97        | 24.0    |
| Total             | 405       | 100.0   |

**I am hesitant to tell others I attend MCCC.**

|                   | Frequency | Percent |
|-------------------|-----------|---------|
| Strongly Disagree | 204       | 50.4    |
| Disagree          | 110       | 27.2    |
| Neutral           | 56        | 13.8    |
| Agree             | 11        | 2.7     |
| Strongly Agree    | 6         | 1.5     |
| N/A               | 18        | 4.4     |
| Total             | 405       | 100.0   |

**My high school tended to discourage enrollment at MCCC.**

|                   | Frequency | Percent |
|-------------------|-----------|---------|
| Strongly Disagree | 207       | 51.1    |
| Disagree          | 71        | 17.5    |
| Neutral           | 28        | 6.9     |
| Agree             | 2         | .5      |
| Strongly Agree    | 5         | 1.2     |
| N/A               | 92        | 22.7    |
| Total             | 405       | 100.0   |

**Overall my family views my enrollment at MCCC unfavorably.**

|                   | Frequency | Percent |
|-------------------|-----------|---------|
| Strongly Disagree | 245       | 60.5    |
| Disagree          | 73        | 18.0    |
| Neutral           | 32        | 7.9     |
| Agree             | 18        | 4.4     |
| Strongly Agree    | 14        | 3.5     |
| N/A               | 23        | 5.7     |
| Total             | 405       | 100.0   |

**I am proud to tell others I take course(s) at the Whitman Center.**

|                   | Frequency | Percent |
|-------------------|-----------|---------|
| Strongly Disagree | 4         | 1.0     |
| Disagree          | 8         | 2.0     |
| Neutral           | 65        | 16.0    |
| Agree             | 121       | 29.9    |
| Strongly Agree    | 198       | 48.9    |
| N/A               | 9         | 2.2     |
| Total             | 405       | 100.0   |

**My high school tended to speak favorably of the Whitman Center.**

|                   | Frequency | Percent |
|-------------------|-----------|---------|
| Strongly Disagree | 7         | 1.7     |
| Disagree          | 3         | .7      |
| Neutral           | 64        | 15.8    |
| Agree             | 96        | 23.7    |
| Strongly Agree    | 122       | 30.1    |
| N/A               | 113       | 27.9    |
| Total             | 405       | 100.0   |

**My high school tended to discourage taking courses at the Whitman Center.**

|                   | Frequency | Percent |
|-------------------|-----------|---------|
| Strongly Disagree | 196       | 48.4    |
| Disagree          | 69        | 17.0    |
| Neutral           | 27        | 6.7     |
| Agree             | 4         | 1.0     |
| Strongly Agree    | 5         | 1.2     |
| N/A               | 104       | 25.7    |
| Total             | 405       | 100.0   |

**I am hesitant to tell others I take course(s) at the Whitman Center.**

|                   | Frequency | Percent |
|-------------------|-----------|---------|
| Strongly Disagree | 233       | 57.5    |
| Disagree          | 95        | 23.5    |
| Neutral           | 38        | 9.4     |
| Agree             | 16        | 4.0     |
| Strongly Agree    | 3         | .7      |
| N/A               | 20        | 4.9     |
| Total             | 405       | 100.0   |

**My high school tended to encourage enrolling at a four-year institution directly after high school completion (#19).**

|                   | Frequency | Percent |
|-------------------|-----------|---------|
| Strongly Disagree | 43        | 10.6    |
| Disagree          | 39        | 9.7     |
| Neutral           | 126       | 31.2    |
| Agree             | 59        | 14.6    |
| Strongly Agree    | 54        | 13.4    |
| N/A               | 83        | 20.5    |
| Total             | 404       | 100.0   |

**High schools of those who “Agreed” or “Strongly Agreed” to #19**

|                      | Frequency | Percent |
|----------------------|-----------|---------|
| Bedford              | 51        | 46.4    |
| Mason                | 11        | 10.0    |
| Ida                  | 6         | 5.5     |
| Whitmer              | 5         | 4.5     |
| Whiteford            | 4         | 3.6     |
| Monroe               | 3         | 2.7     |
| State Line Christian | 3         | 2.7     |
| Others               | 27        | 24.5    |
| Total                | 110       | 100.0   |

**Overall my family views my enrollment at MCCC favorably.**

|                   | Frequency | Percent |
|-------------------|-----------|---------|
| Strongly Disagree | 5         | 1.2     |
| Disagree          | 4         | 1.0     |
| Neutral           | 35        | 8.6     |
| Agree             | 116       | 28.6    |
| Strongly Agree    | 230       | 56.8    |
| N/A               | 15        | 3.7     |
| Total             | 405       | 100.0   |

**My family encouraged me to take courses at the Whitman Center.**

|                   | Frequency | Percent |
|-------------------|-----------|---------|
| Strongly Disagree | 6         | 1.5     |
| Disagree          | 3         | .7      |
| Neutral           | 58        | 14.3    |
| Agree             | 79        | 19.5    |
| Strongly Agree    | 222       | 54.8    |
| N/A               | 37        | 9.1     |
| Total             | 405       | 100.0   |

**How many courses are you currently taking at the Whitman Center?**

|       | Frequency | Percent |
|-------|-----------|---------|
| 0     | 1         | .3      |
| 1     | 118       | 30.0    |
| 2     | 106       | 27.0    |
| 3     | 75        | 19.1    |
| 4     | 82        | 20.9    |
| 5     | 7         | 1.8     |
| 6     | 3         | .8      |
| 12    | 1         | .3      |
| Total | 393       | 100.0   |

What is the primary reason you are taking this course at the Whitman Center, as opposed to the main campus in Monroe?

|  | Frequency | Percent |
|--|-----------|---------|
| Close to home/work   | 285       | 74.8    |
| Course start time  | 36        | 9.5     |
| Atmosphere   | 18        | 4.7     |
| Sections on the main campus were full                                | 7         | 1.8     |
| Course not offered on the main campus                                | 7         | 1.8     |
| Section instructor (does not teach on the main campus this semester) | 7         | 1.8     |
| Student body   | 2         | .5      |
| Other  | 19        | 5.0     |
| Total  | 381       | 100.0   |

**“Other” Responses**

|   | Frequency |
|---|-----------|
| Cheaper tuition   | 1         |
| Closer to high school (dual enrollment)                               | 1         |
| Cost of gas to main is too much                                       | 1         |
| Course schedule coincided with days I work                            | 1         |
| Dual enrollment   | 3         |
| I am in a wheelchair, and it's easier for me to get around            | 1         |
| Less people in the course   | 1         |
| Only class that was available at Whitman campus that I needed to take | 1         |
| Other class was supposed to be out here (it was changed last minute)  | 1         |
| Preliminaries out of the way  | 1         |
| Required  | 1         |
| Save money on gas   | 1         |
| Sections at main campus did not fit with other classes I am taking    | 1         |
| Smaller class size  | 1         |

|  |    |
|--|----|
| To balance my schedule for work and one class a week here saves a lot of gas               | 1  |
| To drive my instructor crazy   | 1  |
| To start out college slowly, small steps compared to just heading right in to main campus. | 1  |
| Too many immature students at main   | 1  |
| Wanted to take it at Whitman, taken classes here before                                    | 1  |
| Total  | 19 |

**This semester are you also taking a course(s) at MCCC's main campus in Monroe?**

|       | Frequency | Percent |
|-------|-----------|---------|
| Yes   | 127       | 31.7    |
| No    | 274       | 68.3    |
| Total | 401       | 100.0   |

**Have you ever taken a course on MCCC's main campus?**

|       | Frequency | Percent |
|-------|-----------|---------|
| Yes   | 196       | 48.8    |
| No    | 206       | 51.2    |
| Total | 402       | 100.0   |

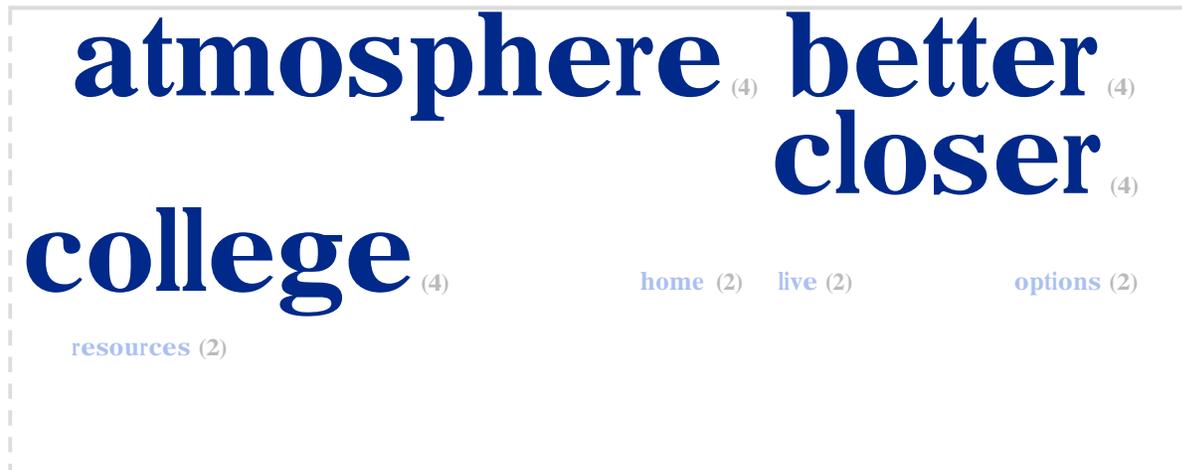
**Where would you rather take courses, at the Whitman Center or the main campus in Monroe (#26)?**

|                | Frequency | Valid Percent |
|----------------|-----------|---------------|
| Whitman Center | 323       | 80.5          |
| Main campus    | 42        | 10.5          |
| No preference  | 36        | 9.0           |
| Total          | 401       | 100.0         |

Why?: "Whitman Center" Responses to #26

accommodation (2) atmosphere (14) better (10)  
classes (19) closer (66)  
convenient (37) drive (9) easier (5) easy (8)  
enjoy (4) environment (4) gas (9) home (97)  
house (7) learn (4) live (4) location (7) love (4) mins (4)  
minute (3) money (2) nice (2) parking (4) prefer (2) saves (6) school (8)  
size (9) small (7) smaller (34) staff (3) students (6)  
teacher (4) toledo (3) welcoming (2) work (27)

Why?: "Main Campus" Responses to #26



Note

**College** = feels more like college

**If a distant relative were to come into town and ask where you attend college, what would you say?**

|   | Frequency | Percent |
|---|-----------|---------|
| Monroe County Community College (MCCC)                          | 24        | 58.5    |
| Monroe Community College  | 3         | 7.3     |
| MCCC Whitman Center   | 3         | 7.3     |
| Local community college   | 3         | 7.3     |
| Eastern Michigan because I dual-enroll                          | 1         | 2.4     |
| I attend MCCC and some classes are at Whitman                   | 1         | 2.4     |
| I would say, "Monroe Community, but next year I'm going to UT." | 1         | 2.4     |
| MCCC main campus and the Whitman Center                         | 1         | 2.4     |
| Middle College Student  | 1         | 2.4     |
| Monroe  | 1         | 2.4     |
| Monroe Community  | 1         | 2.4     |
| Start at MCCC   | 1         | 2.4     |
| Total   | 41        | 100.0   |

**If all the MCCC courses you wanted to take were offered at the Whitman Center, would the Whitman Center be your exclusive higher education site (#28)?**

|            | Frequency | Valid Percent |
|------------|-----------|---------------|
| Yes        | 316       | 78.6          |
| No         | 37        | 9.2           |
| Don't know | 49        | 12.2          |
| Total      | 402       | 100.0         |

**Why?: "Yes" Responses to #28**

|  | Frequency |
|--|-----------|
| Close/convenient/saves gas   | 118       |
| Close and small (building/classes)   | 18        |
| Because I enjoy/like/love Whitman Center.  | 6         |
| All but a couple teachers have been extremely helpful, and its close.  | 1         |
| Because I love the Whitman Center. Do not get rid of it!!!   | 1         |
| Because it is close and a great environment to learn   | 1         |
| Because it is closer and the staff are more caring and helpful   | 1         |
| Because it is closer than the main campus and I would rather take the classes at the Whitman Center rather than online | 1         |
| Because it is so much closer, but I would still have to go to main campus sometimes.                                   | 1         |

|  |   |
|--|---|
| Because it is way easier to commute here, also I plan on transferring to UT anyways so I will get a "big" college experience there           | 1 |
| Because it is!!! Ok  | 1 |
| Because it's close and less busy   | 1 |
| Because the Whitman Center seems to have more personal interaction between the students and the teacher, because of the smaller class sizes. | 1 |
| Better parking, more personal  | 1 |
| Close to home and everyone has been very helpful   | 1 |
| Close to home and I still feel I get the best education  | 1 |
| Close to home and learn the same stuff.  | 1 |
| Close to home, better parking  | 1 |
| Close to home, easier to get to  | 1 |
| Close to home, friendly and helpful staff  | 1 |
| Close to home, small class sizes, friendly atmosphere.   | 1 |
| Close to home, smaller classes, more likely to get into the classes I want.  | 1 |
| Close to home/work/great instructors.  | 1 |
| Close, and I have had a better experience  | 1 |
| Close, convenient and friendly staff   | 1 |
| Closer to home and I'm more familiar with the Whitman Center   | 1 |
| Convenient and friendly like a little family   | 1 |
| Convenient, accommodating, very nice atmosphere, allows more time for study, closer to my job  | 1 |
| Easier to get to, convenient and great place to attend college   | 1 |
| Easier to get to. More familiar.   | 1 |
| Hated driving to main for science classes  | 1 |
| I feel comfortable here  | 1 |
| I feel I have a better connection with the teacher since the classes are smaller   | 1 |
| I feel like this school is more inviting, and I just really enjoy this center.   | 1 |
| I just feel more comfortable   | 1 |
| I like the courses here much better  | 1 |
| I like the location, size, and people  | 1 |
| I love the environment   | 1 |
| I love this area! It is convenient if I have to travel then, I'd travel to Toledo!   | 1 |
| I will always choose the Whitman Center over main campus   | 1 |
| I wouldn't have to go to a bigger school and spend thousands upon thousands and be in such big debt.   | 1 |
| I'd be able to take more classes and it wouldn't conflict with my schedule   | 1 |
| I'd rather be here   | 1 |

|  |     |
|--|-----|
| If it offered all the classes I need for the degree, I would be happy. Not planning on transferring.   | 1   |
| If it wasn't offered at Main campus I'd take it at the Whitman Center. It would be easier access to those courses  | 1   |
| If you would offer Physical Therapy Assistant, and it was at Whitman, I would take everything and never transfer.  | 1   |
| It is better, more comfortable for me.   | 1   |
| It is closer and I am happy with the instructors.  | 1   |
| It is closer to home. I would transfer colleges if I had to take them all at the main campus.  | 1   |
| It is much more peaceful at the Whitman Center opposed to the main campus  | 1   |
| It is near my home and I like the atmosphere better then main campus.  | 1   |
| It is very convenient for me. It is a safe/clean facility. Everyone so friendly. I really like it here.  | 1   |
| it's affordable and atmosphere is great  | 1   |
| It's close to all the graduates around here.   | 1   |
| it's closer & I feel more comfortable with everything so close   | 1   |
| it's closer for me and you can have better relations and Q & A with professors   | 1   |
| It's closer to home and I like the atmosphere.   | 1   |
| It's closer to where I live. It's comfortable and classes are smaller and more focused   | 1   |
| It's closer with a better atmosphere   | 1   |
| It's friendly, close to home, great teachers - smaller classes - if classes are not available here, I choose to do internet classes.   | 1   |
| It's more convenient & a friendlier atmosphere   | 1   |
| Location and size, really friendly staff   | 1   |
| Love the location. Quality, challenging instructors.   | 1   |
| More to offer  | 1   |
| My degree is there with an associate degree  | 1   |
| Nice campus, close to home   | 1   |
| No need to go elsewhere.   | 3   |
| Place to get started on the road to a better education   | 1   |
| Relaxed easy to get around environment   | 1   |
| Still has amazing teachers   | 1   |
| That's where I'd take my classes.  | 1   |
| The best solution  | 1   |
| The instructors are very knowledgeable and know their material.  | 1   |
| The location is perfect for me as MCCC campus and Owens are equal distance from me, and neither are all that convenient to drive to on a work day, which is basically every day. | 1   |
| Total  | 215 |

**Why?: "No" Responses to #28**

|   | Frequency |
|---|-----------|
| WC is further away.   | 12        |
| Transferring to a 4-year institution  | 7         |
| Because I like new environments   |           |
| I am a writing fellow; thus, the main campus is necessary                                       | 1         |
| I like going to the main campus as well   | 1         |
| I think Main Campus is better, plus, they're the same distance from home                        | 1         |
| I work in the writing center, and writing fellows don't usually come down here. Less resources. | 1         |
| I would make my first choice the main campus then choose Whitman Center as a last resort.       | 1         |
| No gym  | 2         |
| No library on campus  | 1         |
| The easiest option isn't always the best  | 1         |
| This is just a building; Monroe has a campus of buildings                                       | 1         |
| Too far of a drive and no cafe to eat at. No relaxing place to sit.                             | 1         |
| too small of class sizes  | 1         |
| Whitman Center is too small for a welding shop  | 1         |
| Total   | 32        |

**Why?: "Don't Know" Responses to #28**

|   | Frequency |
|---|-----------|
| Because of my principal   | 1         |
| Because you can't bring labs into such a small building                       | 1         |
| Close, convenient   | 1         |
| Depends   | 1         |
| Doesn't matter  | 1         |
| Further away from home, I prefer the main campus                              | 1         |
| How would it affect me in a familiar environment?                             | 1         |
| I like the Whitman Center, but I think the main campus would be better        | 1         |
| I'm only dual enrolling   | 1         |
| Maybe if it offered a 4 year degree plan                                      | 1         |
| The Whitman Center is closer to school but the main campus is closer to home. | 1         |
| Total   | 11        |

**Which best describes how you view the Whitman Center?**

|                         | Frequency | Percent |
|-------------------------|-----------|---------|
| A place to take courses | 96        | 24.9    |
| A campus                | 68        | 17.6    |
| A college               | 169       | 43.8    |
| A center                | 53        | 13.7    |
| Total                   | 386       | 100.0   |

Note: In hindsight this question could have been improved, as the responses are not necessarily mutually exclusive.

What do you like best about the Whitman Center?



Notes

**Area** = lobby area

**Around** = easy to get around

**Education** = quality education

**Classes** = small, easy to find

**Main** = closer and smaller than the main campus

**Offered** = course times and abundance of courses

**People** = positive statements toward staff and the students who attend

**Ratio** = favorable student:teacher ratio

**School** = similar to high school, close to school

How can the Whitman Center be improved?

add (12) adding (7) area (5) available (13) better (12)  
bigger (18) **classes** (195) computer (14)  
**courses** (55) degree (4) education (4) fall (5) fine (6) food (5)  
hours (7) lab (18) larger (4) library (9) main (17) major (4) math (10)  
night (5) nothing (6) **offer** (139) online (8) open (11) program (6)  
range (4) science (9) services (4) spring (4) staff (5) students (12) study (7)  
summer (6) teachers (6) times (4) **tutoring** (20) variety (7)  
writing (7)

Notes

**Add** = courses, more times, clocks in rooms, educational material in lobby rather than magazines like Rolling Stone

**Area** = add a computer or study area

**Better** = variety of courses, teachers, staff, atmosphere, food, and vending machines

**Fall** = have to wait until Fall to take courses

**Online** = more online classes; some complained that math is online while others said it should be completely online

**Open** = have more computer lab hours; open in the spring/summer

**Program** = add a peer tutoring program, add more programs, modify the math program

**Writing** = increase the number of writing fellows

**Education** = two references to childhood education

What courses would you like to see offered at the Whitman Center?



Notes

Many of the words within the cloud comprise phrases (e.g. childhood development, criminal justice, fire science, graphic design).

**Assistant** = the request of a physical therapy or occupational therapy program.

**Work** = social work

**Education** = stands alone or refers to early childhood education