

COMPUTER INFORMATION SYSTEMS

PC SUPPORT TECHNICIAN

Business Division

The associate of applied science degree with specialization as a PC support technician is designed to train students in PC hardware maintenance and various PC operating systems.

Career Opportunities

Graduates of this program will potentially be prepared for entry-level employment as:

- Computer support specialists
- Computer user support specialists
- Hardware support specialists
- Network support specialists
- Software support specialists

For more information, please see the following link on the Bureau of Labor Statistics website:

<http://www.bls.gov/ooh/computer-and-information-technology/computer-support-specialists.htm>.

Transfer Information

For information regarding transfer opportunities for this, or any program, please visit the Transfer section of the MCCC website.

Note: The following codes identify courses that satisfy MCCC's General Education Requirements:

- (C1) GE Natural Sciences Competency
- (C2) GE Mathematics Competency
- (C3) GE Writing Competency
- (C4) GE Computer Literacy Competency
- (C5) GE Human Experience Competency
- (C6) GE Social Systems Competency

Required General Education Courses	Credits
C1 Natural Science Competency	4
C2 Mathematics Competency*	3 or 4
C3 ENGL 151 (English Composition I)	3
C4 CIS 130 (Introduction to Computer Information Systems)	3
C5 Expressions of the Human Experience Competency	3
C6 Social Systems Competency	3

* MATH 126 (Mathematics for Business) is recommended for students whose goal is to complete the AAS degree and seek employment. MATH 151 (Intermediate Algebra) or higher is recommended for students interested in transferring.

See the General Education Requirements on page 33 or the college website (www.monroecc.edu) for a list of courses that satisfy the General Education Learning Competencies.

Required CIS Core Courses	Credits
CIS 130 (Introduction to Computer Information Systems)	C4
CIS 208 (PC Operating Systems)	3
CIS 209 (Network Concepts)	3
CIS 220 (Hardware Maintenance)	4
IAS 103 (Information Security Principles)	3

PC Support Technician Concentration	18-19
CIS 109 (Spreadsheet Software)	3
CIS 135** (Scripting Language Programming)	3
or CIS 150 (Computer Science I)	3-4
CIS 140 (Help Desk Concepts)	3
CIS 205 (Systems Analysis & Design)	3
ELEC 125 (Fundamentals of Electricity)	3
IAS 105 (Computing and Social Responsibility)	3

** CIS 135 (Scripting Language Programming) is recommended for students whose goal is to complete the AAS degree and seek employment. CIS 150 (Computer Science I) or higher is recommended for students interested in transferring.

General Electives Courses	8-10
<i>(as required to complete 60 hours)</i>	

Total Degree Requirements	60 credits
Total Degree Cost	61 minimum billable contact hours

Certificate Program: PC Support Technician

This certificate program focuses on knowledge and skills that are essential for today's computer technicians.

Required Courses	Credits
CIS 130 (Introduction to Computer Information Systems)	3
CIS 135 (Scripting Language Programming)	3
or CIS 150 (Computer Science I)	3-4
CIS 140 (Help Desk Concepts)	3
CIS 208 (PC Operating Systems)	3
CIS 209 (Network Concepts)	3
CIS 220 (Hardware Maintenance)	4
IAS 103 (Information Security Principles)	3
IAS 105 (Computing and Social Responsibility)	3

Total Certificate Requirements	25-26 credits
Total Certificate Cost	25-26 minimum billable contact hours