

COMPUTER INFORMATION SYSTEMS PC SUPPORT TECHNICIAN

Business Division

2019-2020

The associate of applied science degree with specialization as a PC support technician is designed to train students in PC hardware maintenance and various PC operating systems.

Career Opportunities

Graduates of this program will potentially be prepared for entry-level employment as:

- Computer support specialists
- Computer user support specialists
- Hardware support specialists
- Network support specialists
- Software support specialists

For more information, please visit <http://www.bls.gov/ooh/computer-and-information-technology/computer-support-specialists.htm> on the Bureau of Labor Statistics website.

Transfer Information

For information regarding transfer opportunities for this or any program, please visit the Transfer section of the MCCC website.

Note: The following codes identify courses that satisfy MCCC's General Education Requirements:

(C1) GE Natural Sciences Competency
 (C2) GE Mathematics Competency
 (C3) GE Writing Competency
 (C4) GE Computer Literacy Competency
 (C5) GE Human Experience Competency
 (C6) GE Social Systems Competency

Required General Education Courses	Credits
19-20	
C1 Natural Science Competency	4
C2 Mathematics Competency*	3 or 4
C3 ENGL 151 (English Composition I)	3
C4 CIS 130 (Introduction to Computer Information Systems)	3
C5 Expressions of the Human Experience Competency	3
C6 Social Systems Competency	3

* **MATH 126 (Mathematics for Business)** is recommended for students whose goal is to complete the AAS degree and seek employment. **MATH 151 (Intermediate Algebra)** or higher is recommended for students interested in transferring.

See the General Education Requirements on the MCCC website for a list of courses that satisfy the General Education Learning Competencies.



Required CIS Core Courses	Credits
13	
CIS 130 (Introduction to Computer Information Systems)	C4
CIS 208 (PC Operating Systems)	3
CIS 209 (Network Concepts)	3
CIS 220 (Hardware Maintenance)	4
IAS 103 (Information Security Principles)	3

PC Support Technician Concentration	18-19
CIS 109 (Spreadsheet Software)	3
CIS 135** (Scripted Language Programming) or CIS 150 (Computer Science I)	3-4
CIS 140 (Help Desk Concepts)	3
CIS 205 (Systems Analysis & Design)	3
ELEC 125 (Fundamentals of Electricity)	3
IAS 105 (Computing and Social Responsibility)	3

** CIS 135 (Scripting Language Programming) is recommended for students whose goal is to complete the AAS degree and seek employment. CIS 150 (Computer Science I) or higher is recommended for students interested in transferring.

General Electives Courses	8-10
<i>(as required to complete 60 credits)</i>	

Total Degree Requirements	60 credits
Total Degree Cost	61 minimum billable contact hours

Certificate Program: PC Support Technician

This certificate program focuses on knowledge and skills that are essential for today's computer technicians.

Required Courses

Credits

CIS 130 (Introduction to Computer Information Systems) . . .	3
CIS 135** (Scripted Language Programming) or CIS 150 (Computer Science I)	3-4
CIS 140 (Help Desk Concepts)	3
CIS 208 (PC Operating Systems)	3
CIS 209 (Network Concepts)	3
CIS 220 (Hardware Maintenance)	4
IAS 103 (Information Security Principles)	3
IAS 105 (Everyday Computing and Social Responsibility) . . .	3

Total Certificate Requirements 25-26 credits
Total Certificate Cost 25-26 minimum billable contact hours



Information contained within this document is subject to change. This program sheet may not be considered as an agreement or contract.

Monroe County Community College is an equal opportunity institution and adheres to a policy that no qualified person shall be discriminated against because of race, color, religion, national origin or ancestry, age, gender, marital status, disability, genetic information, sexual orientation, gender identity/expression, height, weight or veteran's status in any program or activity for which it is responsible. If you have a disability and need special accommodations, please contact the Learning Assistance Laboratory (734.384.4167) at least 10 business days prior to the first class session to begin the accommodation process.

The college's Equal Opportunity Officer and Title IX and Section 504/ADA Coordinator and Compliance Officer for discrimination and sexual harassment is the Director of Human Resources,
 Monroe County Community College, 1555 South Raisinville Road, Monroe, Michigan 48161, 734.384.4245.

Monroe County Community College is accredited by the Higher Learning Commission, www.hlcommission.org, 800.621.7440.

Main Campus

1555 South Raisinville Road
 Monroe, Michigan 48161
 734-242-7300 / 1-877-YES-MCCC

Whitman Center

7777 Lewis Avenue
 Temperance, Michigan 48182
 734-847-0559



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